Sheppard Pratt is the largest private, non-profit provider of psychiatric services

#1 private, non-profit provider of psychiatric services in the nation

- more than **160** programs across **16** counties
- over **80,000** patients/year including over **12,000** inpatient admissions
- over **500,000** tele-health services since COVID-19 pandemic
Sheppard Pratt provides a comprehensive continuum of care
Sheppard Pratt is systematically implementing Measurement-based Care

- **since 2018 Measurement-based Care (MBC) special focus @Sheppard Pratt**
  - designated team to facilitate MBC at the Point-of-Care
  - over 10 active programs (Outpatient Clinics, Day Programs (PHP), inpatient units)
  - since COVID-19 pandemic integrated with telehealth
The Vision - MBC at the Point-of-Care

collection

utilization
The Reality - Implementation of MBC at the Point-of-Care.

collection

utilization
Implementation of MBC at the Point-of-Care must *minimize burden* to patients, staff and providers and *ensure clinical utility*. 

**Point-of-Care Implementation**

![Diagram with arrows indicating burden and clinical utility](image-url)
Our approach: combine Quality Improvement and Implementation Science

Reach  Adoption  Effectiveness  Implementation  Maintenance
Results: Reach & Adoption

- **Reach**
  - over 10000 total patients enrolled into MBC
  - more than 5000 currently active patients
  - over 25000 questionnaires completed
  - variable completion rates (up to 100%)

- **Adoption**
  - increasing utilization of PRO data by clinicians as measured by
    - user activity in PRO system (information pages)
    - download of PRO report into clin.doc (~30-60%)
    - ~5-20%
Results: Effectiveness

- **Effectiveness:**
  - *we haven not yet analysed data to evaluate effectiveness of MBC vs legacy standard of care*
  - *for short-term programs (admission-discharge - e.g. PHP, inpatient) PRO measures show significant improvement in symptoms*
Thank you!

contact:
Robert J. Schloesser, MD
rschloesser@sheppardpratt.org